

VXI HEADSET INSTRUCTIONS

HOW TO WEAR YOUR HEADSET

1. Place the headset on your head.
2. Position the earpiece(s) directly on the ear(s).
3. Slide the headband in or out of the side support for proper fit.
4. Position the microphone about one finger's width away from your face just below your lower lip. There is painted dot or the word "TALK" embossed or printed on the plastic microphone housing. This mark must face your mouth (see illustrations at right).



CHOOSE YOUR CONNECTION

A. Telephone Amplifier or Telephone / Computer Switchbox

1. Connect your headset to the amplifier/switchbox headset cord. Be sure the other end of this cord is plugged into the headset port on the amplifier/switchbox (look for a headset icon). If necessary, consult the amplifier/switchbox user guide to locate the correct port.

B. Direct-to-Telephone Headset Port (for headset compatible phones only)

1. Make sure the headset is connected to a lower cord that is compatible with your phone system.*
2. Plug the end of the lower cord into the headset port on your telephone. Some phones allow connection to the handset port, please consult your telephone user manual for more information.

C. Computer Connection

1. For USB ports, pair with VXI's TuffSet or Passport USB Lower Cord. Plug into an USB port on your computer.
2. For sound cards, pair with VXI's "QD1030 Cord". Insert the cord's red plug into the microphone port and the black plug into the speaker port on your computer.

* For technical assistance or product information, please call VXI Customer Service toll free at 1-800-742-8588

VXI LIMITED WARRANTY

1. If your VXI product fails to work for any reason during the first two years from the date of purchase as shown by the purchaser's warranty registration, VXI will repair or replace the headset or amplifier, at its election, free of charge. You may register your warranty online at www.vxicorp.com, or by calling customer service at 800-742-8588. Without warranty registration, the warranty period begins on the date of manufacture. All products returned to VXI after the two-year warranty period will be repaired as "out-of-warranty" products, and the purchaser will be billed for such repairs pursuant to the out-of-warranty repair provisions set forth below.
2. The obligations of VXI under this warranty shall be limited to repair or replacement (at our option) of any part returned freight prepaid to VXI. Returned products require a Return Authorization that may be obtained online at www.vxicorp.com or by calling customer service at 1-800-742-8588.
3. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
Some jurisdictions do not permit the exclusion of implied warranties and the foregoing exclusions may not apply to you.
4. In no event shall VXI be responsible for any other damages whatsoever including direct, indirect, special, incidental, consequential, or otherwise for breach of this or any other warranty, express or implied.

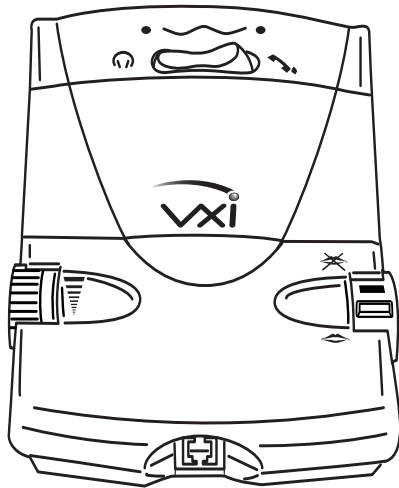
OUT-OF-WARRANTY REPAIRS: VXI will repair out-of-warranty product for a charge that is applicable as of the date of receipt by VXI. Please call for current repair charges and see return details above. Out-of-warranty repairs are warranted to be free from defects in material and workmanship for ninety (90) days.



One Front Street, Rollinsford, NH 03869 Toll Free: (800) 742-8588 Headquarters: (603) 742-2888 www.vxicorp.com

PN200606G © 2006 VXI Corporation

Everon Amplifier



VXI Corporation
One Front Street, Rollinsford, NH 03869
603-742-2888
1-800-742-8588
email: info@vxicorp.com
website: www.vxicorp.com

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

IMPORTANTES MESURES DE SÉCURITÉ

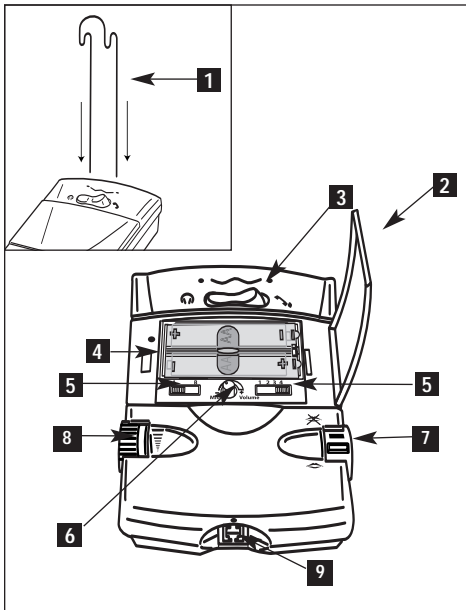
Certaines mesures de sécurité doivent être prises pendant l'utilisation de matériel téléphonique afin de réduire les risques d'incendie, de choc électrique, et de blessures. En voici quelquesunes:

1. Ne pas utiliser l'appareil près de l'eau, p.ex., près d'une baignoire, d'un lavabo, d'un évier de cuisine, d'un bac à laver, dans un sous-sol humide, ou près d'une piscine.
2. Éviter d'utiliser le téléphone (sauf s'il s'agit d'un appareil sans fil) pendant un orage électrique. Ceci peut présenter un risque de choc électrique causé par la foudre.
3. Ne pas utiliser l'appareil téléphonique pour signaler une fuite de gaz s'il est situé près de la fuite.
4. Utiliser seulement le cordon d'alimentation et le type de piles indiqués dans ce manuel. Ne pas jeter les piles dans le feu; elles peuvent exploser. Se conformer aux règlements pertinents quant à l'élimination des piles.

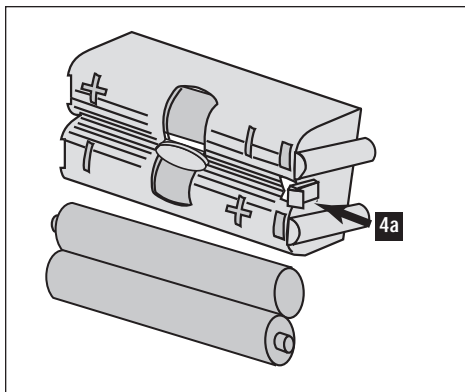
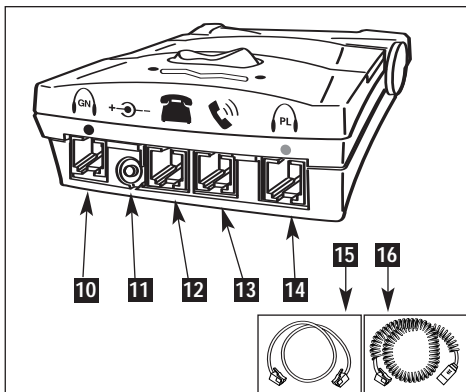
CONSERVER CES INSTRUCTIONS

COMPONENTS

1. Headset Stand
2. Top Cover/Battery Door
3. Headset/Handset Switch
4. Battery Holder (Removable)
- 4a. Battery Holder Latch
5. Compatibility Switches
6. Microphone Volume Control
7. Mute Switch
8. Receive Volume Control
9. VXI TuffSet or Passport-V Headset Port (red dot)
10. VXI Passport-G or GN Netcom® Headset Port (black dot)
11. AC Adapter Port - Use only Listed Direct Plug-In Power Unit marked "Class 2" and rated 9 VDC 100 mA. (The AC Adapter is optional.)
12. Telephone Port
13. Handset Port
14. VXI Passport-P or Plantronics® Headset Port (blue dot)
15. Short Telephone Cord
16. Lower Headset Cord



Note: Icons shown are printed on bottom of amplifier.



STEP 1: Installing Batteries

1. Open the top amplifier door and remove battery holder from the battery compartment by simultaneously depressing the latch on the right side of the battery holder while lifting it out (Figure 1).
2. Insert two AA batteries, observing the + and - polarities as shown on the battery holder.
3. Orient the holder so the latch is on the right. Guide the battery holder into the compartment, and press it downward until the latch clicks.

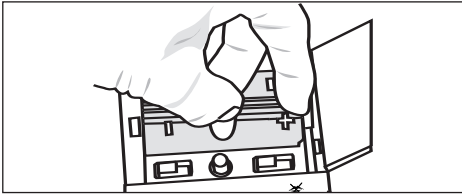


Figure 1

STEP 2: Connect all Cords

Connect all cords as indicated in Figure 2.

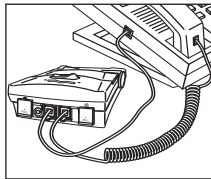


Figure 2

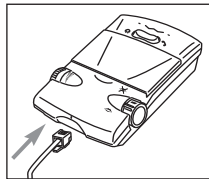


Figure 3



Figure 4

1. Disconnect your telephone handset from your telephone, and plug it into the port marked with the handset icon (see Figure 4) on the amplifier.
2. Plug the short cord (#15 in Components List) into the now empty handset port on your phone. Plug the other end into the port marked "4" (see Figure 4) on the amplifier.

STEP 3: Connecting to a Headset

Important: Only one headset may be directly plugged into the amplifier at a time.

Using a VXI TuffSet or Passport-V Headset

1. If there is a rubber plug in the VXI headset port at the front of the amplifier, remove the plug.
2. Connect the headset to the lower headset cord (it may already be attached to the amplifier) and plug it into the VXI headset port marked with a red dot (Figure 3).

Identifying the Rear Headset Ports

1. The Plantronics and GN Netcom headset ports are marked with colored dots (see instructions below). In addition, relative icons ("GN" for GN Netcom, and "PL" for Plantronics) are printed on the bottom of the amplifier, below the corresponding port (see Figure 4).

Using a VXI Passport-P or Plantronics® Headset

1. If there is a rubber plug in the port marked "PL", remove the plug.
2. Connect the headset to the lower headset cord (it may already be attached to the amplifier) and plug it into the "PL" headset port marked with the blue dot (Figure 5).

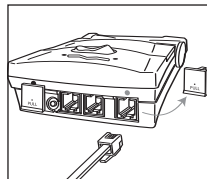


Figure 5

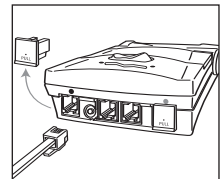


Figure 6

Using a VXI Passport-G or GN Netcom® Headset

1. If there is a rubber plug in the port marked "GN", remove the plug.
2. Connect the headset to the lower headset cord (it may already be attached to the amplifier) and plug it into the "GN" headset port marked with the black dot (Figure 6).

STEP 4:
Setting up the Headset/Handset

Set the headset and handset switch to the headset position (Figure 7).

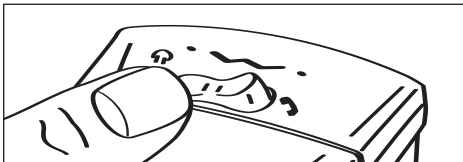


Figure 7

STEP 5:
Setting the Mute Switch

Set the mute switch to the talk position. Make sure the green box is showing (Figure 8).

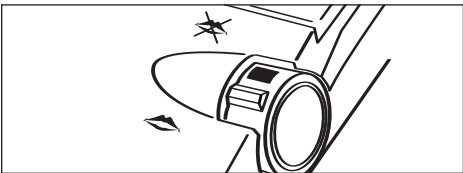


Figure 8

STEP 6:
Locate Compatibility Switches

1. Locate the compatibility switches below the battery cover.
2. Place headset on head
3. Take the phone off of the hook and place a call
4. If you do not get a clear dial tone, adjust the compatibility switches in the following order as depicted in Figure 9:
 - A4 through A1
 - B4 through B1

Try all switch positions. Choose the setting with the best dial tone and clearest voice (Figure 9).

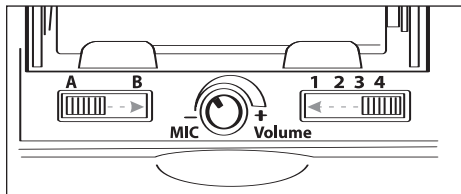


Figure 9

STEP 7:
Place a Call

Adjust microphone volume until the other party can hear you clearly and hear minimal background noise (Figure 10).

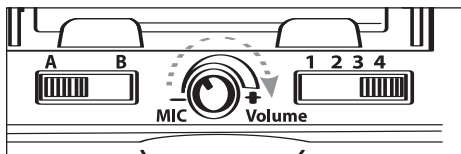


Figure 10

STEP 8:
Adjust Receive Volume

Adjust the receive volume control by sliding the wheel until you can comfortably hear the other party (Figure 11).

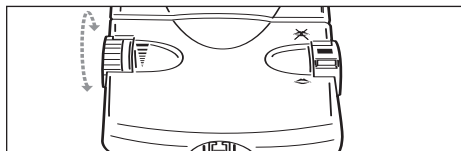


Figure 11

Replacing Batteries

1. Open the top amplifier door and remove battery holder from the battery compartment by simultaneously depressing the latch on the right side of the battery holder while lifting it out (Figure 12).

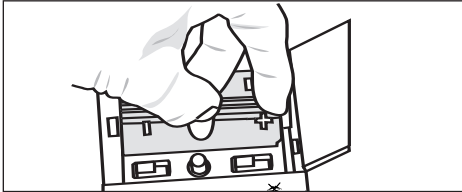


Figure 12

2. Push the old batteries out by pressing finger through the holes in the battery holder side opposite the batteries.
3. Insert two AA batteries, observing the + and - polarities as shown on the battery holder.
4. Orient the holder so the latch is on the right. Guide the battery holder into the compartment, and press it downward until the latch clicks.

Troubleshooting

Why can't I hear callers?

- Make sure headset is plugged into the correct port of amplifier or telephone
- Check if all cords are connected
- Adjust receive volume control on amplifier

Why can't callers hear me?

- Make sure mute switch on telephone or amplifier is not turned on
- Make sure microphone is positioned correctly. See your headset instructions that are included with your headset
- Adjust microphone volume control
- Install new batteries

There is feedback in my speaker. What can I do to fix this?

- Turn down the volume on the microphone on your amplifier or telephone

LIMITED WARRANTY

1. If your VXI headset or amplifier fails to work for any reason during the first two years from the date of purchase as shown by the purchaser's warranty registration, VXI will repair or replace the headset or amplifier, at its election, free of charge. Without warranty registration, the warranty period begins on the date of manufacture. To register your warranty, you may do so online at www.vxicorp.com, or by calling customer service at 1-800-742-8588. All products returned to VXI after the two-year warranty period will be repaired as "out of warranty" products, and purchaser will be billed for such repairs pursuant to the Out-of-Warranty Repair provisions set forth below.

2. The obligations of VXI under this warranty shall be limited to repair or replacement (at our option) of any part returned, freight pre-paid to VXI.

Returned products require a Return Authorization that may be requested from VXI at 800-742-8588 or www.vxicorp.com. Send repairs to: VXI Corporation, One Front Street, Rollinsford, NH 03869. For repairs in Canada, contact Call Center Products, 144 Steel Case Road West, Markham, Ontario, L3R 3J9, telephone 800-583-5500 or 905-479-2929.

3. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

4. Some jurisdictions do not permit the exclusion of implied warranties and the foregoing exclusions may not apply to you.

5. In no event shall VXI be responsible for any other damages whatsoever including direct, indirect, special, incidental, consequential or otherwise for breach of this or any other warranty, express or implied.

6. Products returned to VXI for Out-of-Warranty repairs, freight prepaid and with proper Returned Authorizations, will be return shipped to the customer at VXI's expense within five (5) days of VXI's receipt of payment.

Plantronics is a registered trademark of Plantronics, Inc. GN Netcom is a registered trademark of GN Netcom, Inc. All other products or service names mentioned herein are trademarks or registered trademarks or their respective owner.

CONSUMER INFORMATION

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAEQ##TXXXX. If requested, this number must be provided to the telephone company.

This device is provided with applicable certification jacks for connection between the handset and the telephone base.

A plug and a jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this TuffSet Everon Amplifier causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified.

To comply with state tariffs, the telephone company must be given notification prior to connection. In some states, the state public utility commission, public service commission or corporation commission must give prior approval of connection.

This equipment is hearing aid compatible. Use only handsets or other acoustic devices with this equipment that are compliant with the hearing aid compatibility requirements of FCC Part 68.

This equipment is registered under ACTA as a component device for use with a FCC/ACTA compliant telephone.

INDUSTRY CANADA INFORMATION

Notice: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

*Notice: The Ringer Equivalence Number (REN) for this terminal equipment is 0.0.

The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.*



VXI Corporation
One Front Street, Rollinsford, NH 03869
603-742-2888 1-800-742-8588 <http://www.vxicorp.com>
P/N 200909G