



# Bluetooth® Requirements for BlueParrott® Mobile Solutions

Our customers occasionally have questions about the compatibility of our BlueParrott® Bluetooth® headsets and a particular Bluetooth-enabled device. This document is intended to answer those questions.

As a general rule, a device has to meet a set of standards to be called Bluetooth-enabled. These standards are designed to ensure its interoperability with other Bluetooth devices—essentially, that the device and headset can talk to each other. That's the simplicity of it. However, it gets a little more complicated because there are multiple versions of Bluetooth, just like there are with most other kinds of software. The good news is that all of the newer versions of Bluetooth are backward-compatible, which means they work with older versions. Generally speaking, basic Bluetooth features like mute, redial and voice dialing will work.

That said, a Bluetooth headset is at the mercy of the particular software, operating parameters and settings of the Bluetooth-enabled cell phone, computer, BlackBerry®, game system, etc. To be absolutely sure your device will work with a certain Bluetooth headset, consult with a source such as [www.phonescoop.com](http://www.phonescoop.com) (click on "Phones," and search for your device), or contact customer support at the device manufacturer.

What you're looking for is the Bluetooth version, as well as the Hands Free Profile (HFP), Headset Profile (HSP) and possibly Advanced Audio Distribution Profile (A2DP). The device needs versions and profiles *equal to*, or *higher than*, the headset you want to use. If that's not the case, check with the device provider or manufacturer to see if updates are available.

Please refer to the list below for the version and profile information required for VXI's BlueParrott Bluetooth headsets:

## **B250XT+ and BlueParrott Xpress™**

Bluetooth version 2.1+ EDR (Enhanced Data Rate)  
HFP v1.6  
HSP v1.2  
A2DP v1.2

## **Xpressway™ and B250-XT**

Bluetooth version 2.1+ EDR  
HFP v1.5  
HSP v1.0

## **B250**

Bluetooth version 2.0  
HFP v1.5  
HSP v1.0

## **B150 and B150 GTX**

Bluetooth version 1.2  
HFP v1.1  
HSP v1.0

## **A few final notes**

The passcode for all VXI BlueParrott headsets is 0000. Future generations of our headsets may include different Bluetooth versions as well as additional profiles. At this time, BlueParrott headsets are not field-updateable. Hardware support for the B150 series and first-generation B250 is no longer available.

